

Master's Class Topic Menu

Modern Apprenticeship Part 1

- o Recruit, Train, Retain
- o How to solve the problem: "there's no good people out there..."
- 0-22 Employees in 2 years

Modern Apprenticeship Part 2

- "You have all these people, now what?!"
- I use financials from 1 year of my business to show how my experiments in driving profitability affected production, quality and profit
- o I demonstrate how I grew my business 40% during a global pandemic
- I introduce Apprenticeship 2.0: one of the most simple, innovative way of creating your own labor force

• Job Costing // Industry Benchmarks

- The secret to running a profitable and stress free business
- Find out if your painting business is actually making \$

Estimating

- o How to come up w the perfect price
- The theory, the process, the numbers
- Lessons learned from doing 800+ estimates per year for a decade

• Professionalizing Your Business

- Using a detailed checklist, I walk companies through the process of becoming a 'real' business
- o Professionalization is basically the steps that all businesses go through in their infancy

SOP's: Building Basic Systems and Processes

- Architecting a profitable business
- The foundation of a good business is basic systems and processes standardized, simple methods to complete everyday tasks
- o I open up the back end of my business and show people how simple systems and processes free up time and create profitability.

Marketing

 I use my large data set, experiments and advertising examples to show how to build a simple to complex system of marketing to generate leads

• Building a World Class Leadership Team

 I show how Job descriptions, deliverables, review processes, compensation and bonus incentives, personality assessments and recruiting can create a world class leadership team - a necessity if you wish to grow your trades business.

Cabinet and Trim Finishing

- The coatings, the processes, the science behind the perfect, simple cabinet and trim finish.
- I use my proven SOP, images and video to walk Craftspeople through the perfect cab and trim finish

• Perfect Production - From Estimate to Invoice

- Ensuring profitability between an accepted estimate and invoicing a completed project
- JumpSheets // Project Plans (my work orders)
- SOP's: how I sequence my work
- Production Manager Duties: setting up, checking on projects, finishing strong and ensuring profitability
- Basic Internal Communication/Updates
- o Job Costing/Industry Benchmarks // Weekly Goal Tracking

Myths and Head Trash

- o I combine data + feelings to dispel many of the most common industry myths:
 - The 5 day work week
 - "There's no good people out there"
 - "It takes a lifetime to learn this craft"
 - Vehicles for trades people.....
 - The Owner/Exit Fallacy (how many painters do you need to exit the field)
 - What is profit?
 - "How much should I be making this year?"